



# Health Care System Improvement

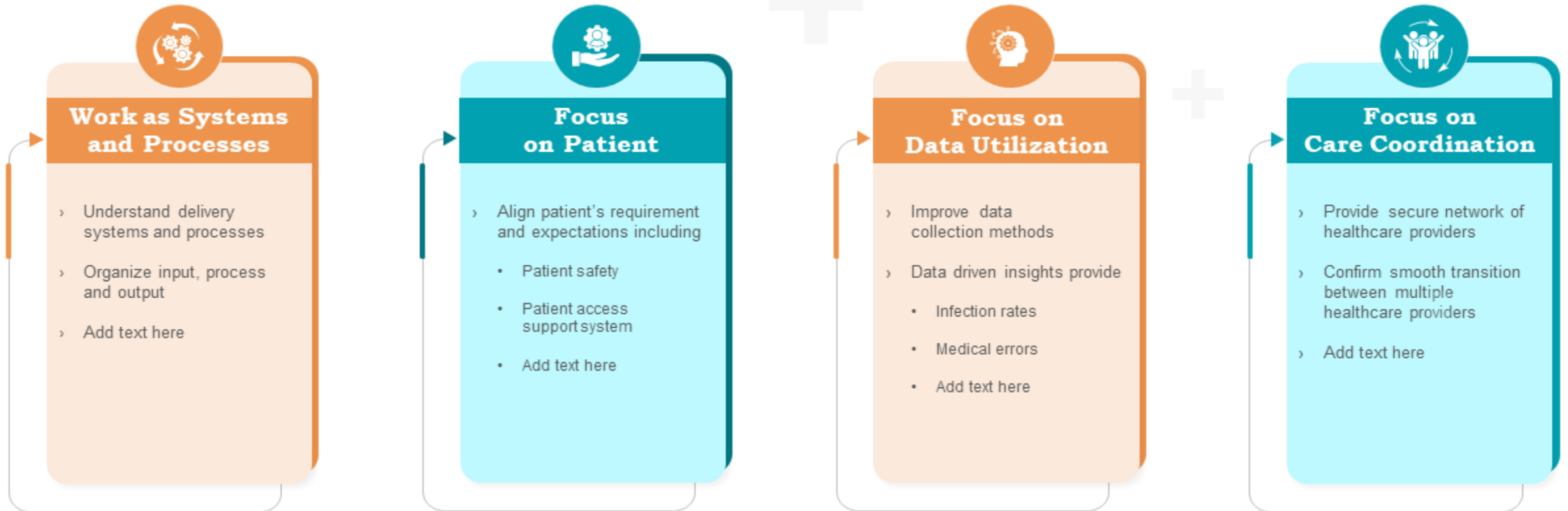


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# Key principles for health care system quality improvement

This slide presents key principles for quality improvement in healthcare systems for effective service delivery. It includes key principles such as work as systems and processes, focus on patient, focus on use of data and focus on care coordination.



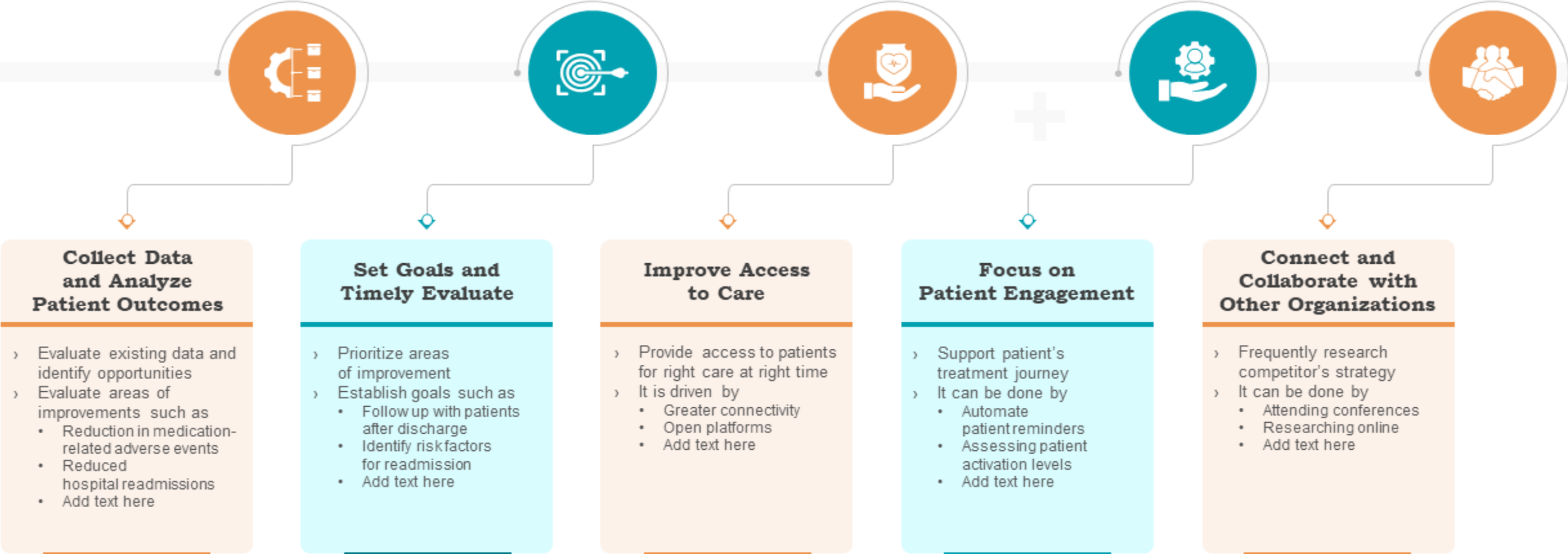
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# Health care system quality improvement best practices

This slide presents best practices for improving health care quality systems to boost patient's satisfaction. It includes key practices such as collect data and analyze patient outcomes, set goals and timely evaluate, improve access to care, focus on patient engagement, etc.



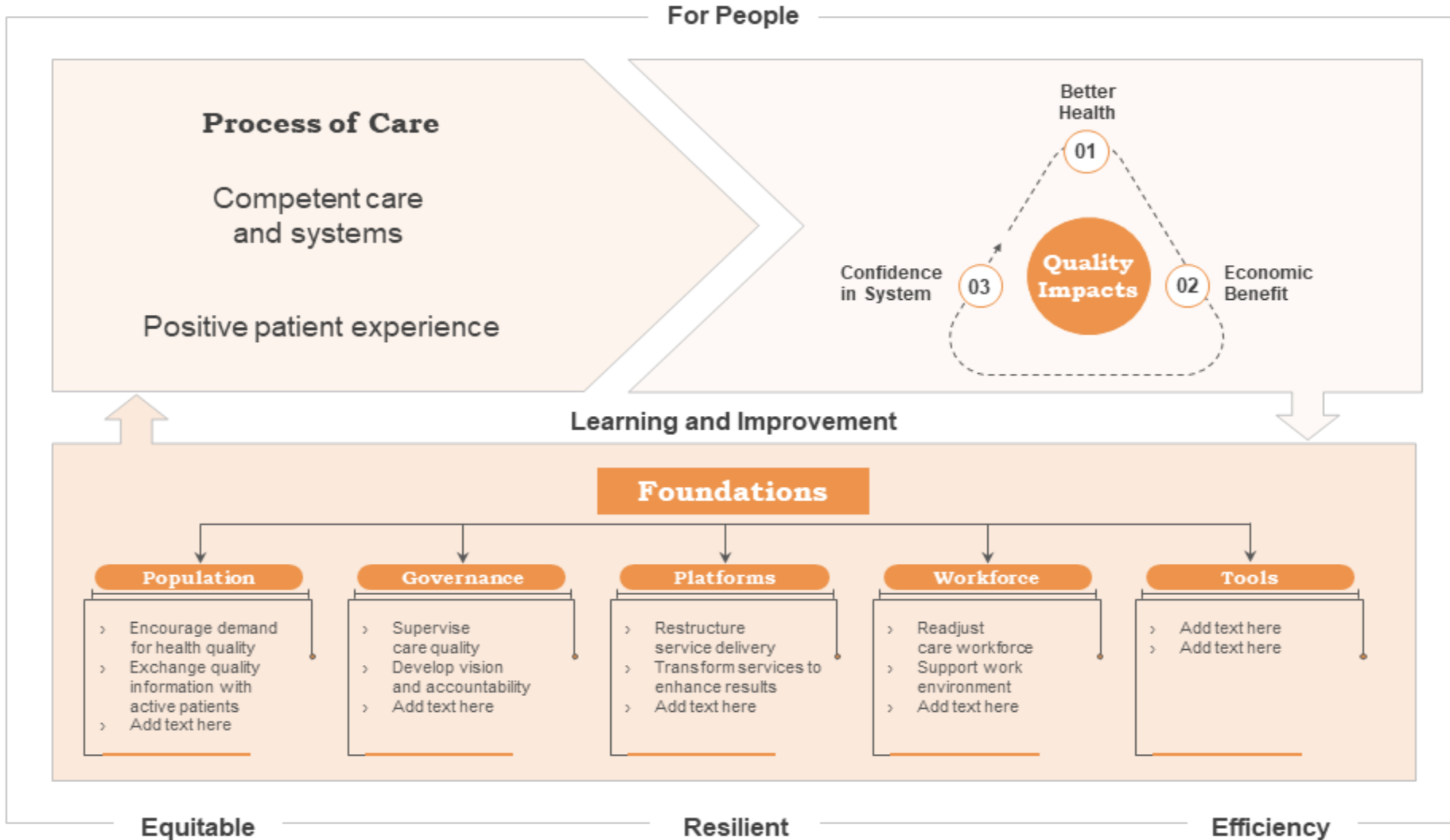
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# Health care system improvement framework

This slide showcases a framework presenting key components and learning & improvement areas of high quality health care system. It includes key elements such as process of care and quality impacts.



**Key Takeaways**

The improvement areas of health care system are

- Population
- Governance
- Platforms
- Workforce
- Tools
- Add text here

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# Software assessment for health care management system improvement

This slide presents software comparison matrix for improving healthcare system quality. It includes key characteristics such as appointment & scheduling, billing & financial management, laboratory management, telemedicine solution and doctors information.

Software Tools	Appointment and Scheduling	Billing and Financial Management	Laboratory Management	Telemedicine Solution	Doctors Information	Ratings
Software 1	✓	✓	✓	✓	✓	4.5
Software 2	✓	✗	✗	✓	✗	3.8
Software 3	✓	✓	✓	✓	✓	4.3
Software 4	✗	✓	✓	✗	✓	4.0
Software 5	✓	✓	✓	✗	✓	3.9
Add Text Here	✓	✓	✓	✗	✗	4.2

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# Health care system improvement process

This slide showcases various steps of improvement process in healthcare system to provide effective services to patients. It includes key steps such as analyze data and outcomes, set goals, create a balanced team, include human factors inputs, create an executable plan, etc.

08

## Research Competitors and Collaborate

- › Research competitor's data and trends for
  - Quality improvement
  - Provide effective support
  - Add text here

07

## Communicate Goals and Progress

- › Discuss plan with key stakeholders such as
  - Health care professionals
  - Clinical assistants
  - Add text here

06

## Acquaint with PDSA cycle

- › Assists healthcare to deliver improvements in patient care by
  - Planning the change
  - Conducting pilot check in change
  - Add text here

05

## Create an Executable Plan

- › Formulate an improvement plan including
  - Organized system tracking
  - KPI/metrics
  - Add text here

01

## Analyze Data and Outcomes

- › Identify opportunities for improvements such as
  - Improving telecare existence
  - Adopt value based care
  - Add text here

02

## Set Goals

- › Prioritize improvements and set goals such as
  - Avoid overuse of ineffective care
  - Avoid injuries to patients
  - Add text here

03

## Create a Balanced Team

- › Establish team of doctors with different skills and experience
  - Senior leader- advice
  - Clinical expert- make informed clinical decisions
  - Add text here

04

## Include Human Factors Inputs

- › Considering human factors in system designing to get advantages such as
  - More efficient care processes
  - Enhanced communication
  - Add text here



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# Trends for health care system quality improvement

The following slide presents various trends for healthcare system quality improvement to enhance patient's outcomes. It includes key trends such as augmented reality training, leveraging data for healthcare, patient-customer experience personalization, etc.



## Augmented Reality Training

- › Integrates digital transformation into user real world environment
- › It aids in
  - Surgery planning
  - Patient treatment
  - Add text here



## Leveraging Data for Healthcare

- › Leverage large data in healthcare initiatives
- › It helps in
  - Enhancing quality
  - Improve operation efficiency
  - Add text here



## Patient-Customer Experience Personalization

- › Personalize patient's experience using data
- › It can be done by
  - Minimizing patient's waiting time
  - Develop a personalized care plan with patients
  - Add text here



## Using Wearable Devices in Healthcare

- › Assist patient and clinician to formulate care plan and track outcomes
- › It helps in
  - Measure temperature
  - Analyze heart activity
  - Add text here



## Personalized Medicine

- › Using individual's genetic profile to guide decisions
- › To provide decisions for
  - Prevention
  - Diagnosis
  - Add text here

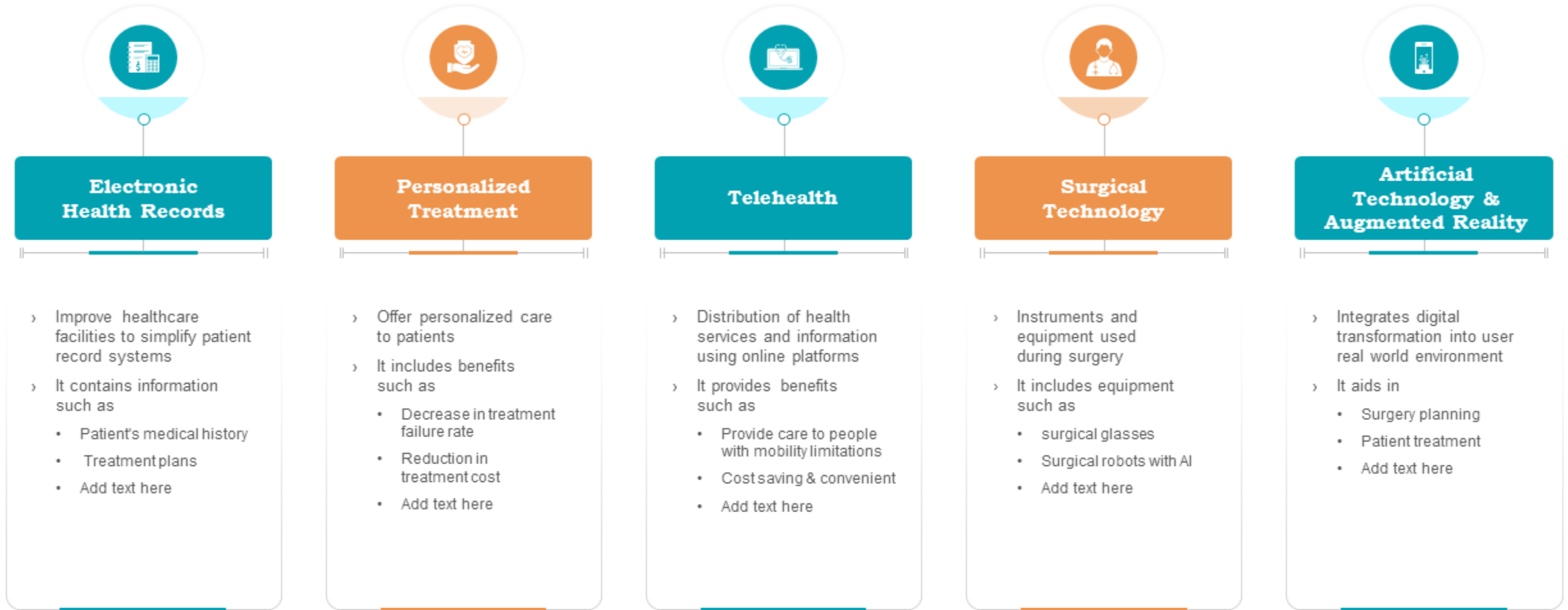
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# Technology transformation in health care system improvement

The slide presents various technology transformation for improving healthcare systems and provide better care. It includes key components such as electronic health records, personalized treatment, telehealth, surgical technology and artificial technology & augmented reality.



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